CLOCKWORK.IO

Observability and Controllability for Hybrid, Multi-Cloud Environments

Gain fine-grained control and observability across on-prem data centers and multi-clouds

Delivering best-in-class user experience and performance to millions of users, while operating a complex hybrid, multi-cloud environment is no easy feat. Technical challenges impede performance, such as underperforming virtual machines (VMs), high latency and network jitter, as well as packet drops that can cause application-level delays and timeouts. Additionally, it's more difficult for infrastructure teams to monitor and remediate issues with disparate systems and inconsistent visibility across the various administrative domains.

Clockwork's Cloud Deluxe is a suite of software tools that provide a host-based network congestion control and monitoring system. It runs across on-prem data centers and multi-clouds to provide fine-grained control and observability. With Clockwork, reduce latency, eliminate almost all packet drops, and optimize network performance to lower costs and improve your user experience.

Clock Sync: Providing Foundational Architecture

The key to Clockwork's innovative solution is highly accurate clock synchronization. By utilizing precisely synchronized system clocks, Clockwork's clock sync solution provides the technical foundation to enable a number of functions across your organization that rely on pristine common time, as well as underpinning Clockwork's own technology stack.



Latency Sensei: Network Observability without Network Support

Virtual computing offers many benefits to tenants who need to scale rapidly without the hardware overhead. However, outsourcing the network means the underlying infrastructure has become opaque: users cannot access the network elements connecting their virtual machines or computing resources and must simply trust their provider.

Regardless of how your environment evolves – single cloud, multi-cloud, hybrid, on-prem – Latency Sensei provides visibility and insight into your deployments so you can measure network latency and optimize application performance. Its low-overhead, always-on "probe mesh" provides 24/7 monitoring to provide real-time information on:



Derive insights and explore a digital replica of your cluster with a unique dynamic visualization.



Monitor cross-region (or cross-cloud) connections and measure one-way latency

Once you can infer and see the quality of your full network, the next step is to actually manage it. Clockwork goes beyond network **observability**, our solutions also provide **controllability**.

Packet Rocket: "Zero-drop" Congestion Control

Packet Rocket automatically reduces delays and jitter at the network edges, eliminating virtually all packet drops, and features dynamic configuration of bandwidth slices for apps/flows – without any network support or hardware upgrades.



Results: Improve performance while reducing overhead

Low-latency applications and high-bandwidth applications can create tension in network infrastructure. For example, say an e-commerce website using a Kubernetes cluster needs low latency to ensure user happiness with quick transaction completion times.

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Sample e-commerce application

On the same network, large file transfers are taking place, requiring high bandwidth. This scenario is generally addressed by putting them on separate networks/links or requiring "autoscaling" of VMs/pods, both costly solutions in resources and operational overhead.

With Clockwork, both applications can coexist and remain responsive. In tests, network performance can improve by 2-3X (results vary depending on traffic shape and network configuration). Clockwork enables fast transaction completion time on the e-commerce application while ensuring fast and efficient file transfers.



Packet Rocket's results are beneficial for any user-facing application, such as ride hailing or delivery services, marketplaces, social networks, AI bots, etc. Provide best-in-class user experience, maintain critical workloads, and reduce costs.

Bandwidth Slicer: QoS Panel to allocate bandwidth

Part of Packet Rocket is Bandwidth Slicer, a QoS panel for dynamically slicing bandwidth across applications and traffic types. Easily create bandwidth slices with an intuitive software interface or via API where you can prioritize traffic and ensure critical applications have the necessary bandwidth for ever-changing workloads. No hardware configuration is required.

Bandwidth Slicer Configuration Panel

Configure Packet Rocket For Agent								
Reporting	Detailed							
Platform	AWS							
	Apply to global settings							
Bandwidth Slicing	On							
Sender VMs		Target Bandwidth		Expiration Time				
Ghost Buffer for all VMs (*excluding those set be	4900	Mbps	mm/dd/yyyy,:					
agent-04 ×		3000	Mbps	11/02/2023, 10:30:40 PM				
IPs: 172.20.167.121								
agent-06 ×		1200	Mbps	11/02/2023, 10:30:48 PM				
IPs: 172.20.66.31								
agent-07 ×		700	Mbps	11/02/2023, 10:30:57 PM				
IPs: 172.20.144.235								
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Dynamically configure bandwidth slices to prioritize competing workloads with a graphical user interface or via API



Bandwidth Slicer Results

Attain full bandwidth utilization with near-zero packet drops and consistent throughput

System Requirements

Clockwork software can be deployed in on-premises, cloud, edge or hybrid networks in minutes and across a broad range of computing environments, including bare metal, virtual machines, and containers. Get up and running quickly for all major cloud providers with just a few lines of code – no access needed to the underlying cloud infrastructure.

Operating Systems

- Ubuntu (18.04 and later), RHEL/CentOS (7 and later) and Debian(9 and later) with x86 64 Intel CPUs.
- Windows versions (please contact us for more details for Windows implementations)

Firewall Requirements

- Agents probe each other on inbound port 3190 using UDP
- Agents communicate with each other on inbound port 6171 using TCP
- Agents communicate with the Coordinator on port 6176 of the Coordinator using TCP.

Congestion Control Requirements

Kernel module or eBPF support



To request a demo, Contact us at **hello@clockwork.io**

About Clockwork.io

Founded by a team from Stanford University, Clockwork's technology enables time-sensitive applications in areas such as financial trading, high-tech, and online gaming. Being software-based, its solutions can run anywhere: in on-premises data centers, public clouds, or hybrid environments. Taking aim at the "clockless architecture" prevalent in distributed systems and networks, Clockwork aims to redefine a large part of the way these technologies (which underlie the cloud) are currently practiced. Learn more at <u>clockwork.io</u>.